



## **2025 FOX GLEN HOA**

### **Pool & Playground Announcement**

Please Take Note!

- Instructions on the key card procedures are below
- People at the pool without a key card will be asked to leave
- Wristbands are printed with **FOX GLEN POOL** and are mandatory to gain access and remain at the pool
- Hours of Operation and Pool Rules are listed below
- To request or replace your pool key card or wristband, please contact Main Street Management Group at 704-255-1266 or email: [michele@mainstreetmanagers.com](mailto:michele@mainstreetmanagers.com).
- All information you may need regarding the pool can be obtained here: <http://foxglennnc.com/index.php/documents>
- Pool address for emergencies is: **12030 Fox Glen Road**, Charlotte, NC 28269. **Phone 828-705-6262**.
- Anyone present after hours at the pool or playground areas, including the parking lot, may be charged with trespassing. After hours means from pool closing to opening times.

**2025  
Fox Glen HOA  
Pool Hours of Operation:**

**9:00 am – 10:00 pm**

**Pool open Saturday & Sunday ONLY:**

May 3-4, May 10-11, May 17-18

**Pool OPEN DAILY from:**

**May 24 – September 1**

**Memorial Day weekend through Labor Day**

**Pool open Saturday & Sunday ONLY:**

September 6-7, September 13-14, September 20-21, and September 27-28

## **2025 Fox Glen Pool Key Card Information:**

All residents have been given a pre-coded key card. This card is specifically assigned to each home address.

Key cards are tied into the access monitoring system connected with Sonitrol; all access to the pool and restroom facilities is prevented outside of open hours. The police have been authorized to arrest anyone at the pool, parking lot, and playground after operating hours.

Since each key card is coded per household if you lose your key card, **you must notify Main Street Management Group ASAP** so that your card can be deactivated, and a new key card issued. New cards are charged at \$25 each.

These procedures were introduced to help residents enjoy the community pool and provide an access monitoring system that will allow Fox Glen HOA to maintain security.

### **Key Card Procedures:**

Key card will be waved in front of the box to the left of the door. Once waved, you will hear a click to open. Bathroom doors will also require waving the key card to open. Do not leave the bathroom doors open as it will create an alarm and the police will be notified. To exit the pool, push the button on the wall above the water fountain to unlatch the lock.

For any issue you may have with your key cards, please contact Main Street Management Group email: [michele@MainStreetManagers.com](mailto:michele@MainStreetManagers.com) or (704) 255-1266 or [President@foxglennnc.com](mailto:President@foxglennnc.com)

# 2025 Fox Glen Pool Rules & Regulations

## Rules & Policy Subject to Change at Anytime

Main Street Management Group: (704) 255-1266

- 1) All children, 14 and under must be accompanied by an adult 18 or older, with a Fox Glen Wrist Band and a North Carolina ID with photo and Fox Glen Address, while in the pool area. **No exceptions!**
- 2) Running, rough, or boisterous conduct will not be tolerated. People violating this rule will be ejected from the pool area. Any specific complaints about this matter can be submitted **in writing** to Main Street Management Group.
- 3) Admission shall be refused to anyone with a skin abrasion, cold, inflamed eyes, infection, or who is wearing bandages.
- 4) **Disposable diapers are not allowed in the pool!** Cloth diapers, when covered by plastic pants, or diapers specifically designed for pool use, are permitted. Parents, please pay special attention to this pool rule. The Mecklenburg County Health Department advises that should a "Diaper Accident" occur, the pool will be closed a minimum of six (6) hours for cleaning, chlorination, etc.
- 5) **NO glass containers of any kind are allowed anywhere in the pool area.** Any report of broken glass will result in the pool being closed for draining, cleaning and then refilling which could result in days or week(s) depending on the weather. Refilling the pool is a great expense for the community. All costs will be charged back to the owner responsible.
- 6) Smokers, please dispose of cigarette butts properly. Do not throw them on the ground or in the bushes.
- 7) NO eating, drinking, or smoking while **in** the pool.

- 8) NO pets are allowed in the pool area or tied to the pool fence.
- 9) **All swimmers must shower before entering the pool.** Parents should remind their children to use the lavatory before entering the pool.
- 10) Only bathing suits will be permitted in the pool. Bermuda shorts, jeans, cut-off pants, etc., are not allowed.
- 11) No abusive or objectionable language will be permitted on Association property. Please remember what is not offensive to you, may be offensive to others and children around you.
- 12) Skates, skateboards, wheelies, and bicycles will not be allowed in the pool area at any time! They should be parked in the designated area in the parking lot.
- 13) NO loitering in the pool parking lot, pool property or playground area.
- 14) The pool parking lot is for pool and playground use only.
- 15) Fox Glen homeowners, residents and the property manager have the right to halt any activity in the pool, parking lot, and/or playground area that infringes on others' right to peaceful use of the pool area.
- 16) Problems at the pool due to not following the rules and/or not having proper identification **will** result in a 911 call to the police. If the police are called for anyone breaking the rules and/or not willing to leave if asked will result in suspended pool privileges.
- 17) The board reserves the right to close the pool at any time.
- 18) Only Fox Glen residents and authorized guests can use the Fox Glen pool.
- 19) If your key card is lost, please contact Main Street Management Group immediately at 704-255-1266.

- 20) A fee of \$25.00 will be charged for a replacement key card. A fee of \$1.00 will be charged for replacement wristbands unless you turn in the old wristbands.
- 21) **Please keep the pool gate closed!** We encourage you **not** to open the gate for anyone outside of your family who does not have a key card. Please ask your children while at the pool to do the same.
- 22) The cost incurred from any property damage due to negligence or abuse by a homeowner, resident and/or tenant will be charged to the responsible homeowner.
- 23) Homeowners and guests agree to hold harmless the Association from any and all liabilities and actions whatsoever by any homeowner or guest resulting by the use of the swimming pool area, except where such loss, injury or damage can be clearly proved to have resulted from and been proximately caused by the direct negligence of the Association, Pool Committee, care and maintenance of the premises or any portion of our facility upon the property which the premises are a part. All guests of homeowner's swim at their own risk and hold harmless Fox Glen HOA.
- 24) The Fox Glen Homeowners Association will not be responsible for loss or damage to personal property.
- 25) No unauthorized person will be allowed in the filter room at any time.
- 26) Under no circumstances are the drain lids to be removed from the bottom of the pool.
- 27) No person is to play with the cleaning equipment, life ring or other apparatus.
- 28) Pool furniture may not be removed from the pool area at any time.
- 29) Please register any complaints by contacting Main Street Management Group.

- 30) Table umbrellas must be lowered upon leaving the pool area.
- 31) Please be sure to use a towel on the lounge chairs. Suntan lotion stains and ruins our chairs.
- 32) Please help keep the bathrooms clean. Turn off water and lights when not in use.
- 33) Music should be played at a volume only you or your party can hear and does not infringe upon the rights of other people to have a peaceful time at the pool. Please be respectful of requests to lower the volume.
- 34) Food is permitted but must be cleaned up adequately.
- 35) Alcoholic beverages are allowed in the pool area by responsible adults 21 years of age and older. Excessive consumption of alcohol is prohibited. Drunk or disorderly people will be ejected.
- 36) Number of allowed guests: For residents who are 18 years of age or older **and not a homeowner**, 2 guests are allowed.
- 37) For homeowners, there is a limit of 6 total guests per family unless a party is scheduled with the Management Company. Since the pool is a community pool, we reserve the right to limit the number of guests for a party.
- 38) Babysitters must be 18 years of age or older, employed by a homeowner, and should be given a written permission slip stating that they are in representation of the homeowner. A form must be filled out by the homeowner and submitted to Main Street Management Group prior to the sitter's use of the pool. The form is located on the Fox Glen website.
- 39) Extended-stay guests: A relative 15 or older staying with a resident will be allowed to use the pool without adult supervision provided the homeowner has (1) contacted the board and (2) completed a

permission form which must be signed by a board member and carried with the guest when at the pool, along with a valid ID.

40) Non-adult, non-swimmers shall not be permitted to use the swimming pool unless accompanied by an adult who will keep constant watch on and be responsible for the non-swimmer, especially toddlers, even in flotation devices.

***Violations of rules will result in potential fines and/or suspension of privileges at the discretion of the Fox Glen HOA Board of Directors following a hearing with the homeowner.***

## **2025 Fox Glen Wristband Policy & Regulations**

### **Policy & Rules Subject to Change at Anytime**

Wristbands can be any color and clearly printed with **FOX GLEN POOL** on them.

Please be sure to have a proper ID, key card and your wristband at all times. All patrons, including children, who do not have a wristband, will be asked to leave the pool immediately.

## **Pool Parties**

Space at the pool, along with two tables and/or grill, can be reserved for a personal function for a fee of \$25.00. Parties are limited to no more than 20 persons in total and must be arranged by a homeowner by contacting Main Street Management Group: [michele@MainStreetManagers.com](mailto:michele@MainStreetManagers.com) or (704) 255-1266